



Appendix B: Aims and Measures

Definition of COMPASS patients: Patients with depression and comorbid conditions (heart disease and/or diabetes).

1. Increase the percentage of COMPASS patients who have an improvement in depression symptoms.
(Goal: at least 40% of patients have an improvement)

Measure for accomplishing this aim:

- a. Percentage of patients who have a decrease in PHQ-9 by 5 points or a PHQ-9 < 10.

2. Increase the percentage of COMPASS patients whose diabetes and/or hypertension are controlled.
(Goal: increase control rates by 20%)

Measures for accomplishing this aim:

- a. Percentage of patients whose diabetes is controlled (A1c < 8%).
- b. Percentage of patients whose hypertension is controlled (BP < 140/90 mmHg).

3. Decrease the percentage of COMPASS patients with hospitalizations and ED visits.

Measure for accomplishing this aim:

- a. Percentage of patients with hospitalizations and ED visits.
(Comparison of rates before COMPASS intervention and after COMPASS intervention)

4. Increase the percentage of COMPASS patients and clinicians who are satisfied with care process.
(Goal: increase satisfaction with care process by 20%)

Measures for accomplishing this aim:

- a. Percentage of patients who are satisfied with the care process.
- b. Percentage of clinicians who are satisfied with the care process.