Looking for inspiration in the New Year?

ICSI is proud to be a leader in building organizational systems change capacity, both within ICSI's membership and the broader healthcare community. Over the past year, we have seen an increase in requests for our training that addresses the psychology of change, including ICSI's classic Motivational Interviewing course and fun workshops and keynotes for leaders that combine the science of improvement with the art of improvisation.

When you know WHAT you want to do, but the HOW is challenging, having a comprehensive toolkit that addresses the model for improvement, adaptive engagement methods and a collaborative and flexible mindset is important. Leading change is hard. We can help.

See a sample of "The Science of Improvement and the Art of Improvisation"
presentation and more information on ICSI Quality Improv Framework and training options.

Did you miss the IHI National Forum?
No worries if you couldn't make it to Orlando, Florida...a February training opportunity is available at our ICSI Offices for you to experience! Register for the Lead Courageous QI with Improv & Collaboration today.

For more information email shorst@icsi.org.

ICSII in the News:
Radiology-Led Initiatives Help Produce Large Decline in Medical Radiation Dose that Americans Receive

NCRP findings provide basis for future medical imaging policy and debunk myths. Read the full article here.

Webinar Opportunity!

Billing, Workflow and Administrative Tools for Successful Implementation of the Collaborative Care Codes

Date: Thursday, December 19, 2019
Time: 9 a.m. - 10 a.m.

Access this webinar here.
Dial-in: 646-876-9923 or 669-900-6833, Meeting ID: 512 035 6663

The Collaborative Care Model (CoCM) integrates effective behavioral health care into the primary care setting using a patient-centered, team-based care approach. Over 10 years ago, Minnesota based ICSI led the way as one of the first states to successfully test CoCM through the Depression Improvement Across Minnesota, Offering a New Direction (DIAMOND). This study helped provide a clear evidence base for the model that has been verified in more than 90 randomized trials. Momentum for the use of the Collaborative Care Model (CoCM) continues to grow with Medicare starting to reimburse for the model in 2017, and an increasing number of private payers and state Medicaid programs also reimbursing for the model.

Anna Ratzliff, MD, PhD, Co-Director, AIMS Center; Director, University of Washington Psychiatry Residency Program; Director, University of Washington Integrated Care Training Program

Becky Yowell, Director of Reimbursement Policy and Quality, American Psychiatric Association will lead a free, in-depth training and discussion that will provide:
A brief overview of the Collaborative Care Model
Details on how to overcome common barriers to practice transformation and sustainability, including:

- Collaborative Care Model billing requirements
- Documentation
- Clinical Workflow Challenges

**Audience:** Billing/Coding Staff, Practice Administrators/Office Managers and Payers.

*We hope you enjoy a safe and happy holiday season!*